

FAQ_ Supply of Hospital Furniture and Biomedical Equipment for General Ward and Delivery Unit of Saudi Maternity Hospital in Kassala CIG Z1C31738C8

1_ Concerning the Articles 10.3 Instruction to Tenders and Art 23. Additional Information about the Contract Notice, please clarify if the electronic copy should be sent in an encrypted format and protected by a password that will be communicated during the tender opening session. Considering the size of this type of offer, we kindly ask you also to allow bidders to send multiple emails in order to avoid size problems.

It's not necessary to send us any documents in encrypted format, several emails are accepted and the total numbers will have to be well indicated at the very first email.

2_ Please note that the delivery of goods required in just 45 days from contract signature is very restrictive considering the open origin of the goods stated in Art 4 of the Instruction of Tenders (All supplies under this contract may originate from any Country) and in Art 4 of the Additional Information about the Contract Notice. Therefore we kindly ask to extend the delivery period taking into consideration also the epidemic COVID-19 complications.

Concerning the Lot 1, the delivery time is extended until a maximum of 90 days, meanwhile for the Lot 2, the delivery time is extended until a maximum of 60 days.

3_ Just to underline that the order of listed equipment mentioned inside c4b-itt-en SDN13 doesn't match with the same order of equipment listed in the technical document c4f2_Technical 2 of 2_en SDN13, kindly confirm if this discrepancy doesn't create any problem for bidders.

The discrepancy in the order of presentation of the technical compliance forms and specifications does not prejudice the offer. The quantities required are those stated in the Instructions to tenderers (c4b_itt_en SDN13).

4_ In relation to the offer DDP KASSALA, we would like to know if the AICS Khartoum has customs Exemption for the goods arriving in the country.

AICS can confirm the Exemption for goods in Sudan. All process for this exemption will be detailed only with the selected company at the moment of the contract process.

5_ Ref. Point 23 of "Additional Information about the Contract Notice",

Tender must be submitted in English exclusively to the contracting authority in a sealed envelope.

- i) Either by post or by courier service, in which case the evidence shall be constituted by the postmark or the date of the deposit slip to:
- ii) or by hand-delivery to the premises of the contracting authority by the participant in person or by an agent, in which case the evidence shall be constituted by the acknowledgment of receipt.

Whichever method is chosen, the tenderer will send an electronic copy of the complete offer to the email address before the deadline to the email address: procurement.sudan@aics.gov.it .

We understand that the offer submitted both in hard copy with courier or hand-delivery **and** in soft copy by email. (SOLUTION A)

Ref. Point 24 of "Additional Information about the Contract Notice",

The tenderer's attention is drawn to the fact that there are two different systems for sending tender: one is by post or private mail service and the other is by email.

In the first case, the application must be sent before the date and time limit for submission, as evidenced by the postmark or deposit slip, but in the second case it is the acknowledgment of receipt given at the time of the delivery of the application that will serve as proof.

We understand that the offer can be submitted in two different methods, by post/private mail, or by email. (SOLUTION B)

In case of post/private mail submission, the offer must be sent before the deadline 24th June and the evidence will be the post mark or deposit slip or AWB, so the parcel containing the offered can be delivered after the deadline for submission (24th June).

In case of email submission, the date and time of the acknowledgment of receipt will serve as proof.

1.1) Please could you confirm if SOLUTION A or SOLUTION B is the right method to submit the bid?

1.2) Please could you confirm that the hardcopy must be sent by mail/courier before the deadline for submission (24th June), but can be delivered in Khartoum after the deadline for submission?

The Solution A is the right process for the submission of the bid.

The hardcopy must send before the deadline June 24th 2021 and the evidence will be constituted by the postmark or deposit slip but in the second case it is the acknowledgment of receipt given at the time of the delivery of the application that will serve as proof.

7_ Ref. Point 1.1 of Instructions to Tenderers, INCOTERM is DDP (Delivery Duty Paid) Saudi Maternity Hospital, Kassala, SUDAN. Please, could you kindly confirm that:

AICS will issue the Letter of Exoneration for all applicable customs duties and local taxes

After receipt of the Letter of Exoneration from AICS, customs procedures for the exoneration and release of goods for the delivery at final destination will be responsibility of the contractor.

AICS can confirm the Exemption for goods in Sudan. All process for this exemption will be detailed only with the selected company at the moment of the contract process.

8_ With reference to Delivery Time, due to the volume of goods and the high air freight cost, that could be mandatory to deliver goods within 45 days, we kindly ask to extend the delivery time to:

- 90 days for LOT 1, considering that sea shipment would require approximately 30 days.
- 60 days for LOT 2, considering that the supply will include also installation and training.

Concerning the Lot 1, the delivery time is extended until a maximum of 90 days, meanwhile for the Lot 2, the delivery time is extended until a maximum id 60 days.

9_ In relation to the offer DDP Kassala, we would like to know if the AICS Khartoum has Customs Exemption for the goods arriving in the country.

AICS can confirm the Exemption for goods in Sudan. All process for this exemption will be detailed with the selected company.

10_ Please clarify if the TGR (hospital bed ref 28) has or has not the wheels.

For ITEM F3, the Floor Footing shall be rubber stoppers.

Please correct as follow:

1. General description: Patient Bed, for general medicine patients, mechanical, two sections, robust Construction, upper section movement capability Trendelenburg, on rubber stoppers, aesthetic appearance with header and footer coloured panels.

11_ Could the delivery time be extended for the furniture as the required quantities are difficult to be imported during the stated delivery time (45 days)?

Concerning the Lot 1, the delivery time is extended until a maximum of 90 days, meanwhile for the Lot 2, the delivery time is extended until a maximum id 60 days.

12_ Is the dimension of the CLOCK WALL MOUNTED 30 cm instead of 300 cm diameter?

The dimension of the CLOCK WALL MOUNTED is 30 cm of diameter.

13_ What is the size of the refrigerator, drugs, 140 l in feet?

The capacity of the refrigerator must be 140 l, there is no specific requested size in feet and or cm.

14_ Should we submit signed drafts of the Contract, Model Performance Guarantee and Pre-Financing Guarantee Form?

At this stage of the tender, it is not necessary to submit any draft Contract, Model Performance Guarantee and or Pre-Financing Guarantee Form. Please send only the requested documents duly filled.

15_ Is it acceptable to offer some of the furniture with material of wood instead steel in some parts of the body?

For the purpose of the furniture, it is highly recommended only steel material.

16_ Is it acceptable to offer partial of the LOT?

For this tender, AICS can not accept partial offer.