

## FAQ\_

- 1) *Ref. Point 1.1 of Instructions to Tenderers, INCOTERM is DDP Health Citadel, Diagnostic Block, Kassala, SUDAN. Please, kindly confirm that:*

**AICS will issue the Letter of Exoneration for all applicable customs duties and local taxes**

*After receipt of the Letter of Exoneration from AICS, DDP stays for that “customs procedures for the exoneration and release of goods for the delivery at final destination will be responsibility of the contractor”.*

**AICS can confirm the Exemption for goods in Sudan. All process for this exemption will be detailed with the selected company.**

- 2) *Ref. Point 1.1 of Instructions to Tenderers: delivery time is 60 days, DDP Health Citadel, Diagnostic Block, Kassala, SUDAN*

*Ref. Contract Notice (point IV.2.6) and Additional Information about the Contract Notice (point 17): Period of Implementation of tasks is 90 days.*

*Please, kindly confirm the delivery time and period for installation of tasks is 90 days.*

**The delivery and installation time is confirmed until a maximum of 90 days.**

- 3) *Ref. Point 23 of “Additional Information about the Contract Notice”,*

*Tender must be submitted in English exclusively to the contracting authority in a sealed envelope.*

*3.1) Either by post or by courier service, in which case the evidence shall be constituted by the postmark or the date of the deposit slip to: .....*

*3.2) or by hand-delivery to the premises of the contracting authority by the participant in person or by an agent, in which case the evidence shall be constituted by the acknowledgment of receipt.*

*Whichever method is chosen, the tenderer will send an electronic copy of the complete offer to the email address before the deadline to the email address: [procurement.sudan@aics.gov.it](mailto:procurement.sudan@aics.gov.it) .*

*We understand that the offer submitted both in hard copy with courier or hand-delivery and in soft copy by email. (SOLUTION A)*

*Ref. Point 24 of “Additional Information about the Contract Notice”,*

*The tenderer’s attention is drawn to the fact that there are two different systems for sending tender: one is by post or private mail service and the other is by email.*

*In the first case, the application must be sent before the date and time limit for submission, as evidenced by the postmark or deposit slip, but in the second case it is the acknowledgment of receipt given at the time of the delivery of the application that will serve as proof.*

*We understand that the offer can be submitted in two different methods, by post/private mail, or by email. (SOLUTION B)*

In case of post/private mail submission, the offer must be sent before the deadline and the evidence will be the post mark or deposit slip or AWB, so the parcel containing the offered can be delivered after the deadline for submission.

In case of email submission, the date and time of the acknowledgment of receipt will serve as proof.

3.3) Please could you confirm if SOLUTION A or SOLUTION B is the right method to submit the bid?

3.4) Please could you confirm that, if SOLUTION A is required, the hardcopy must be sent by mail/courier before the deadline for submission (24th June), but can be delivered in Khartoum after the deadline for submission?

***The Solution A is the right process for the submission of the bid.***

***The hardcopy must send before the deadline and the evidence will be constituted by the postmark or deposit slip but in the second case it is the acknowledgment of receipt given at the time of the delivery of the application that will serve as proof.***

- 4) Please, kindly confirm that the field of this contract is Medical Equipment and Clinical Laboratory Equipment, in accordance with point 2 ?

***CONFIRMED***

- 5) With reference to item LABORATORY TOOLS, please kindly note that from item 82 to 96 the required quantity is "0".

We kindly ask to revise the required quantities for line items from 82 to 96, or to cancel these items to avoid any future misunderstanding.

***From item 82 to 96 the required quantity is "0".***

- 6) With reference to item STERILIZING UNIT, STEAM, BULK, the specifications mention "Pressure Cooker Pot" and no power requirements are mentioned. Please kindly inform if the request is for a electrically powered autoclave or a GPL/gas autoclave.

***Electrically powered autoclave is preferred.***